



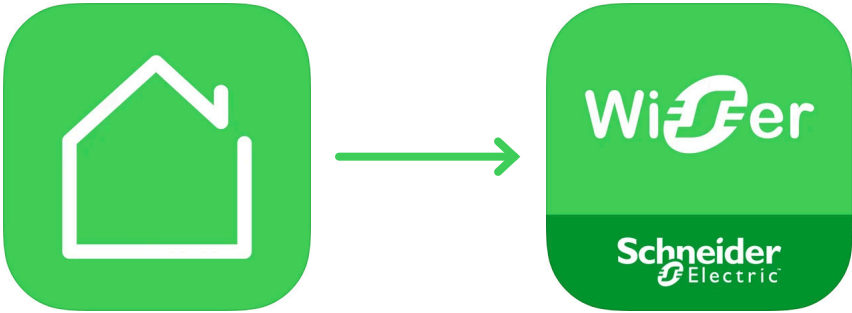
Step-by-step guide

How to prepare your devices
for the Wiser by SE app

Life Is On



by Schneider Electric



This user guide will help you to prepare your devices for the **new WisEer by SE app**, which has many more functions and possibilities than your **Wiser Room app**.

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Step 1

Go into the app store and check for updates on the Wisier Room app. Run update if required.

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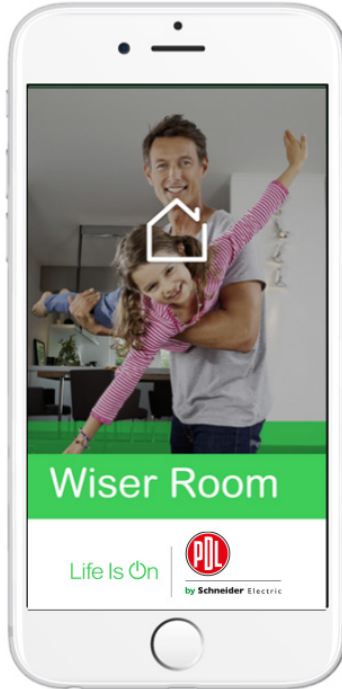
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Step 2

Open the Wiser Room app.

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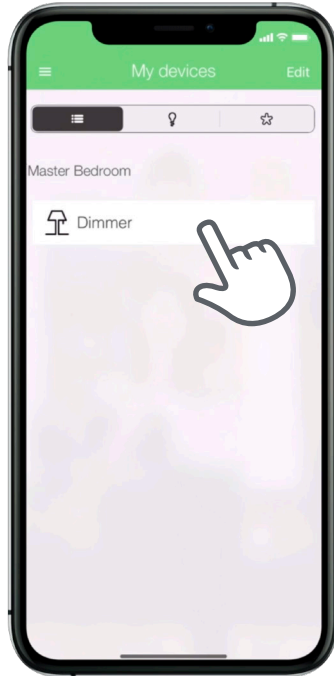
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Step 3

Make sure you are within 8–10 metres and in the same room of the device you intend to update first. Tap on the device at the top of the list.

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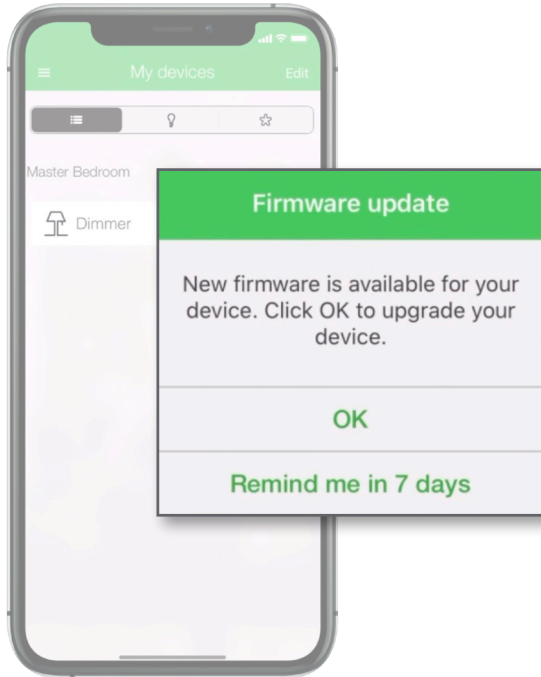
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Step 4

If the device requires an update, you will see the 'Firmware update' pop-up on your screen. (If a pop-up does not appear on your screen, your device does not require an update and is ready for use with the new Wiser by SE app.)

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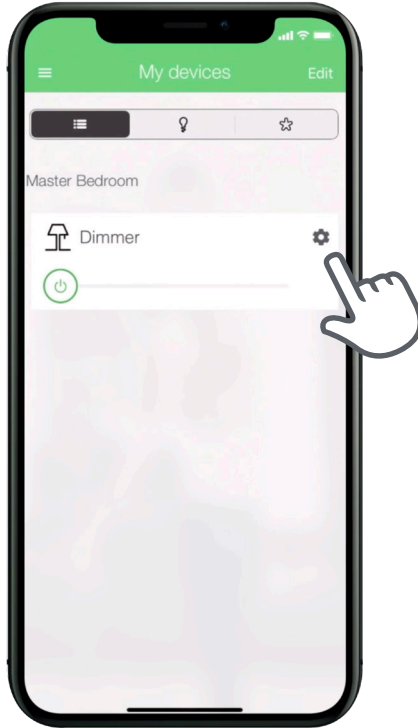
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Step 4

Tap 'OK,' then tap on 'Settings' (⚙️).

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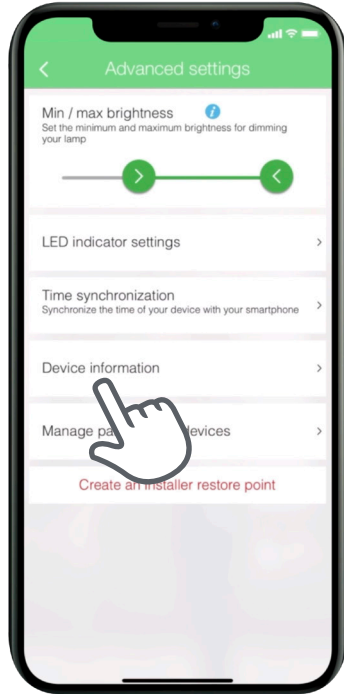
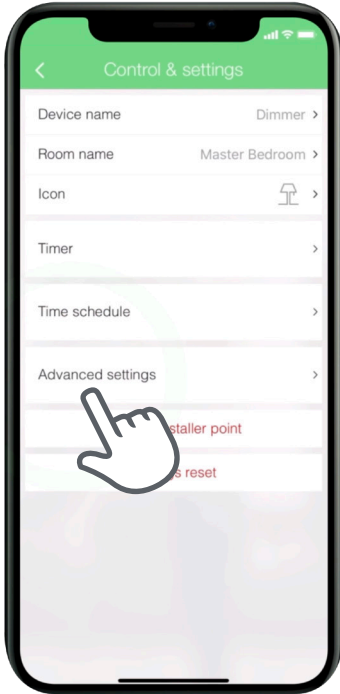
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Step 4

From the Settings page, tap 'Advanced settings,' then tap 'Device information.'

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Step 4

At the bottom of the screen, tap the button 'Firmware update needed.'

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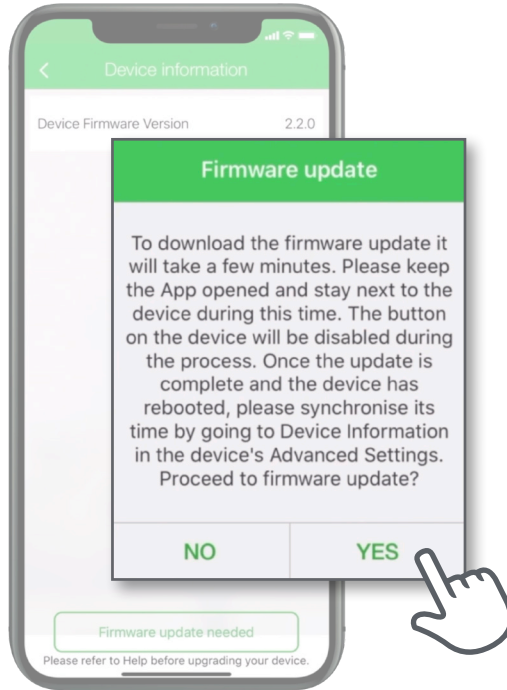
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Step 4

The 'Firmware update' pop-up will appear on your screen and ask you if you wish to proceed. Tap 'YES' and ensure to keep your phone within range of the connected switch or socket.

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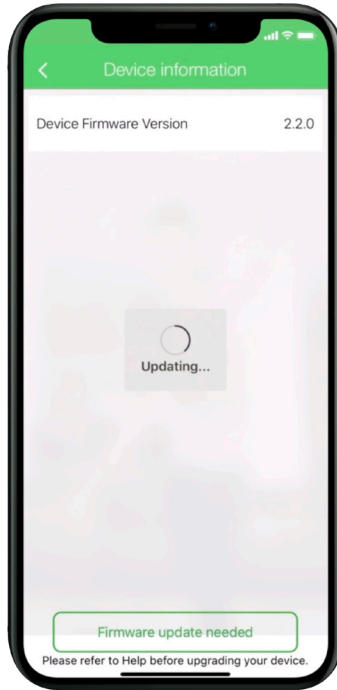
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Step 4

The update will take approximately 3–4 minutes. All of your previous device settings will be saved back into the device.

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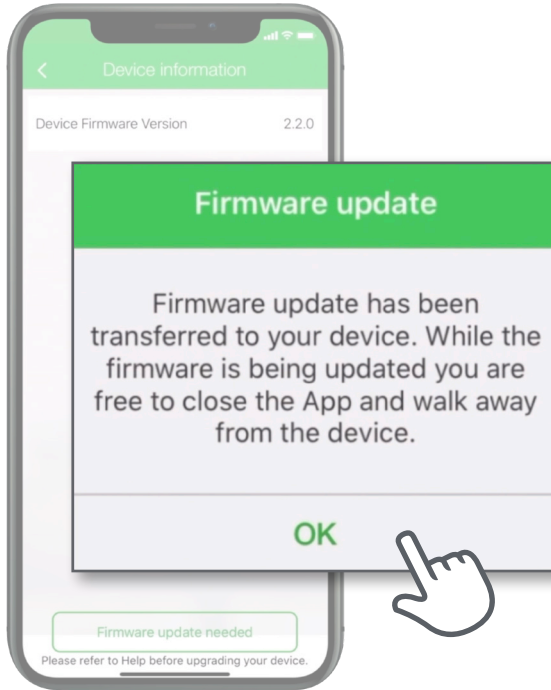
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Step 5

Once the update has finished, you will see a confirmation message pop-up. Tap 'OK' and you're done. Your update for the chosen device has now been completed. It is now ready to be used in the Wisery by SE app.

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Step 6

Repeat the process for all the Bluetooth connected devices which require an update.

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Step 7

Once all your devices are updated, you are now ready to download and start using the WisEer by SE app.

Thank you!

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by **Schneider** Electric